



General Assembly

January Session, 2013

Proposed Bill No. 5789

LCO No. 951

Referred to Committee on ENERGY AND TECHNOLOGY

Introduced by:
REP. TONG, 147th Dist.

***AN ACT REQUIRING AUTOMATIC REFUNDS FOR INTERRUPTED
CABLE, TELEPHONE OR INTERNET SERVICE.***

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 That title 16 of the general statutes be amended to require a
- 2 company providing cable television, telephone or Internet service to
- 3 automatically credit or refund a customer of such company who
- 4 experiences a service outage.

Statement of Purpose:

To provide automatic refunds to customers who lose cable, phone or Internet service.